

## LB Altimeters Maintenance and Warranty Policy

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*If you have an LB Altimeter in need of service and are located outside of Europe, then you have come to the right place. If you are in Europe, then please contact the LB Service Center located in Spain.*

[www.lbserviceeu.com](http://www.lbserviceeu.com)

### **Models that ARE serviceable: *(Read the Warranty Policy and Maintenance Pricing)***

- VISO II+, OPTIMA II, SOLO II, QUATTRO
- PROTRACK II
- STELLA
- ARES II and original ARES
- ALTITRACK with firmware version 1.07 or higher. (Firmware version is shown on the LCD on the back of the unit when powering up)

**VISO II NOTICE:** Case and display replacements are provided for a charge, but beyond that the VISO II is no longer serviceable.

### **Models that are no longer serviceable: *(Please do not send these in)***

- Original VISO, OPTIMA and SOLO
- Original ProTrack
- Original Dytter and ProDytter
- ALTITRACK with firmware below 1.07. (Firmware version is shown on the LCD on the back of the unit when powering up)

### **Warranty Policy:**

All LB Altimeters are covered under a 2-year manufacturer's warranty. To receive the warranty repair or replacement, a Proof of Purchase (PoP) must be provided showing that the altimeter was purchased from an authorized LB Altimeters dealer within the past 2 years. Once SSK receives the altimeter with PoP, it will be repaired/replaced and returned at no cost to the customer. Water damage on non-waterproof models and negligent use will void the warranty.

*(See following page for Maintenance Pricing)*

Maintenance Pricing			
Service	Warranty < 2 yr. w/PoP	Non-Warranty 2-9 yr. or no PoP	DOM > 9 yr.
Repair	\$0	\$30	\$30 if parts are available
Replacement	\$0	\$95	No Service

*Note: if the firmware needs updated, an additional \$30 charge will apply.*

*Customer pays for return shipping on charged repair/replacements. If the device is in the warranty period and a PoP is provided, then shipping charges do not apply.*

For Service information on LB Tactical Altimeter models please email [service@SSK.us](mailto:service@SSK.us) or call 513-934-3201.

For additional Terms & Conditions please visit the manufacturer's website  
<https://www.lbwebstore.com/warranty>